

Tckty – Fair Processing Notice

Who we are

Your data is being processed by CAMRA, 9 Finway, Dallow Road, Luton, LU1 1TR.

If you have any questions regarding data protection, please contact our data protection officer at dataprotection@camra.org.uk. CAMRA is a Data Controller registered with the ICO. Your data will be processed in accordance with the GDPR as per our [Privacy Policy](#).

Why we are collecting your data

We process your data so we can send customers tickets, deliver items and or contact them about their orders. Customers can opt into marketing emails from CAMRA.

What lawful reason are we processing your data under?

We process your personal detail for the purpose of processing your ticket purchase under the lawful reason of contractual fulfilment. If you opt into marketing emails we base this on consent which can be removed at any time.

Processing your data

We will not pass your details to any third parties unless clearly stated before ticket purchase. Where we do pass them onto a third party this will be done under a data sharing agreement. Your data will be processed in accordance with General Data Protection Regulations and only processed by authorised individuals and or companies contractually obligated to process your data in accordance with CAMRA.

How long we will keep your data for

We will keep your data for 3 years after the close of the festival (unless you opt in to hear from us or is otherwise stated in the event information).

Your rights

You have several Rights under GDPR. To review these please visit our [Privacy Policy](#) and or the ICO website.

Complaint

If you would like to complain about how your data has been treated, then you have the right to complain to the [ICO](#).

